VideoManager EL On-Premises Installation Services

	QUICK START (REMOTE)	ON-SITE
PROJECT ENGAGEMENT		
Project coordination	✓	✓
Project management		✓
Pre-deployment IT calls		✓
Post-acceptance project handoff to support team	✓	✓
Post-acceptance check-in for success calls		✓
Manage vendor on-site engagement (purchased services)		✓
INSTALLATION		
Install and configure VideoManager EL on-premises	✓	✓
Install operating system and SQL Server[1]	✓	✓
Install server(s) in equipment rack		✓
Install and configure VideoManager EL on computers[1,2]		✓
Install Mobile Data Terminal (MDT) application, if needed[2]		✓
CONFIGURATION		
Configure 4RE or M500 DVR[2]		
Configure V300 or V700 body cameras[2]		✓
Configure cellular connectivity[2]		✓
Configure Microsoft SQL server		✓
Configure and test Wi-Fi network configuration[3]	✓	✓
Configure network and security		✓

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	QUICK START (REMOTE)	ON-SITE
INSPECTION AND TESTING		
Inspect vehicle installation(s)		✓
Test overall function of system		✓
TRAINING		
Train officers in system use	Webinar / CBT	✓
Train administrators in system user and administration	Webinar / CBT	✓
Train administrators in advanced system troubleshooting		✓

[1] Service performed on Motorola Solutions-provided equipment
[2] Service performed with the customer on up to three units under Managed Assist
[3] Motorola Solutions-provided Wi-Fi equipment

Learn more at
motorolasolutions.com/videomanager-el

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