**Fact Sheet**

# VideoManager EL Cloud Deployment Services

| | QUICK START (REMOTE) | ON-SITE |
|---|:---:|:---:|
| **PROJECT ENGAGEMENT** | | |
| Project management | ✓ | ✓ |
| Pre-deployment IT calls | ✓ | ✓ |
| Post-acceptance project handoff to support team | ✓ | ✓ |
| Post-acceptance check-in for success calls | | ✓ |
| Manage vendor on-site engagement (purchased services) | | ✓ |
| **INSTALLATION** | | |
| Provision VideoManager EL cloud instance | ✓ | ✓ |
| Connect VideoManager EL to Azure Active Directory | ✓ | ✓ |
| Install server(s) in equipment rack | | ✓ |
| Install and configure VideoManager EL on computers[1,2] | | ✓ |
| Install Mobile Data Terminal (MDT) application, if needed[2] | | ✓ |
| **CONFIGURATION** | | |
| Configure 4RE or M500 DVR units[2] | | ✓ |
| Configure V300 or V700 body cameras[2] | | ✓ |
| Configure cellular connectivity[2] | | ✓ |
| Configure and test Wi-Fi network configuration[3] | ✓ | ✓ |
| Configure network and security | | ✓ |

**MOTOROLA** *SOLUTIONS*

1

| | QUICK START (REMOTE) | ON-SITE (ASSIST) |
|---|---|---|
| **INSPECTION AND TESTING** | | |
| Inspect vehicle installation(s)[2] | | ✓ |
| Test overall function of system | | ✓ |
| **TRAINING** | | |
| Train officers in system use | Webinar / CBT | ✓ |
| Train administrators in system user and administration | Webinar / CBT | ✓ |
| Train administrators in advanced system troubleshooting | | ✓ |

[1] Service performed on Motorola Solutions-provided equipment
[2] Service performed with the customer on up to three units under Managed Assist
[3] Motorola Solutions-provided Wi-Fi equipment

# Learn more at
## motorolasolutions.com/videomanager-el