VideoManager EL

Cloud Service Offers

Focus on your mission

With a sophisticated evidence management system it is important to have support that fits your agency's needs. The VideoManager EL Cloud Service Offers help you maintain your evidence software and hardware after deployment.

Post-deployment support

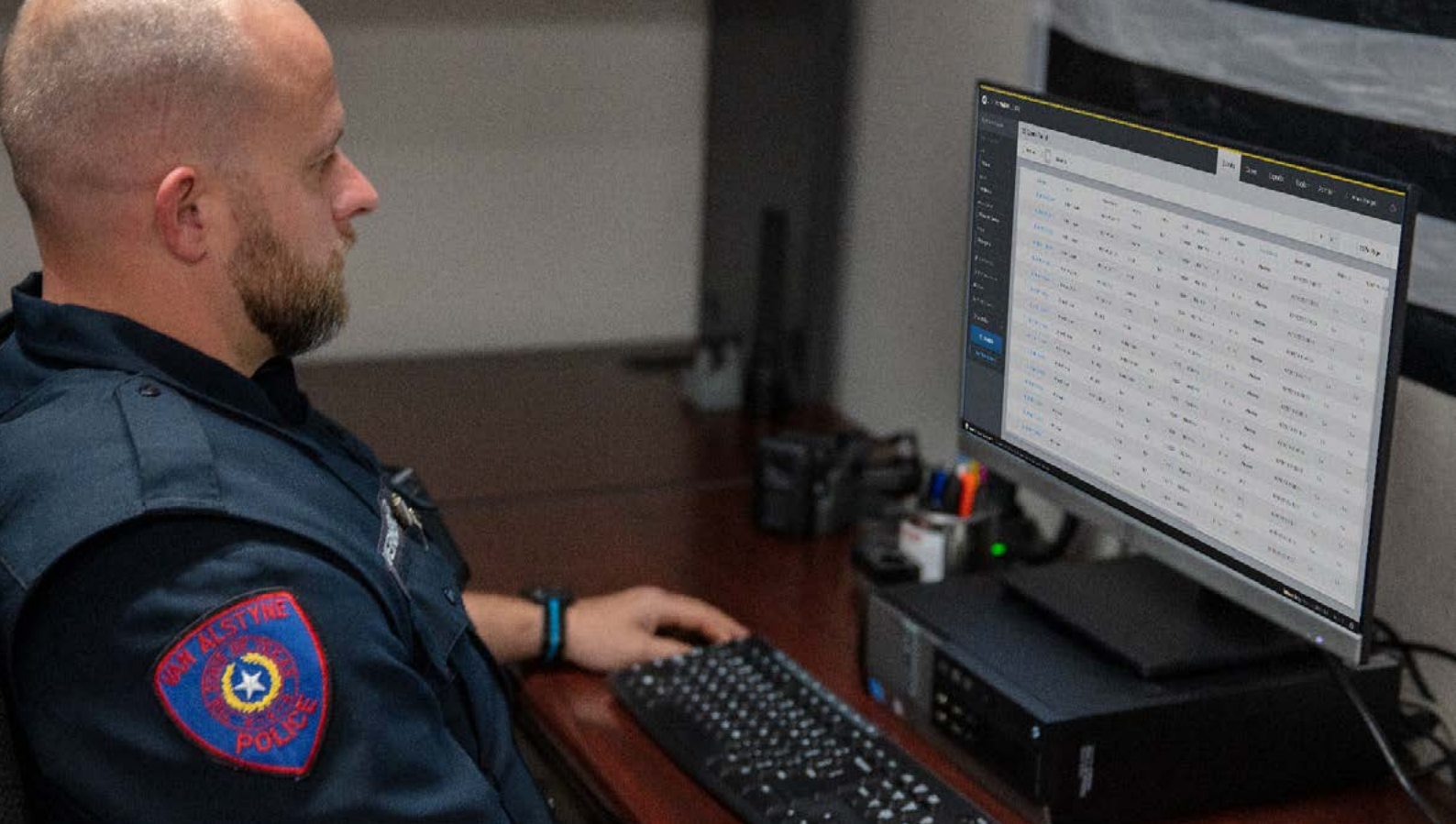Troubleshoot, diagnose, resolve system issues and minimizing future issues.

Flexible offers

Choose a level of service that fits your agency's needs, whether self-maintained or managed by Motorola Solutions.

Streamline your operations

An option to have a remote or onsite administrator help maintain your mobile video system.

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Packages

VIDEOMANAGER EL CLOUD	ESSENTIAL	ADVANCED PLUS
After 3 or 5 year term of coverage, 1 year coverage term renewal	✓	✓
Tech Support 8 hours, Mon-Fri	✓	✓
Enhanced Tech Support 24/7	N/A	✓
Preventive Maintenance	Optional	✓
Remote System Admin	Optional	✓
Onsite System Admin	Optional	Optional

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