Modernising and transforming core policing processes

Field response and reporting mobility applications

MOTOROLA SOLUTIONS

Mobilising key data and workflows for your entire force

Every day, your police force is expected to do more with less. From staff retention issues to budget cuts, you need to optimise operations so your officers can focus on what matters - being visible in their community.

Motorola Solutions field response and reporting mobility applications are designed to streamline and simplify core processes for all roles in a police force - spanning frontline officers, dispatchers, administrative staff and senior stakeholders. Our solution converges data from multiple, disparate systems into one intuitive, source-agnostic platform for iOS, Android and Windows, so you can use the technology you've already invested in to drive better outcomes for your force and community.

By combining sophisticated reporting, searching and tasking functionalities into a single platform - designed with mobility in mind, but applicable anywhere - you can transform the way your force functions day-to-day. The benefits start in the field: officers can complete forms and see incident updates on their phone or tablet, thereby staying productive and situationally-aware while simultaneously reducing the number of unnecessary trips they take back to the station. But the impact of mobilised workflows don't end with the front line - dispatchers can quickly filter through your force's records from one screen and transfer CAD information straight to your officers' phones, freeing up their radio systems for truly critical communications. Back at the station, the seamless connections to your existing systems enable you to maintain high-quality data without requiring re-keying, which further drives operational efficiencies and saves critical time for administrative staff. Now, supervisors can be confident that their team's resources are being used in the most efficient manner possible, so they can deliver the best service to the public.

Frontline officers

Enable your team to work autonomously, and complete key policing tasks from anywhere.

Dispatchers

Minimise cognitive load with one intuitive screen for searching and tasking across different databases.

Back office staff

Simplify core incident reporting processes and improve data quality from the moment it enters the system.

Modernise your processes, your way

We work with you to create a completely customised mobile experience for your force that works seamlessly around your existing technology - no matter which CAD or RMS you use, or which devices you've already purchased. That means you can give your team the best in-field tools and workflows they need to serve their community, without having to invest in new hardware or software, or time-consuming training.

Interfaces with your existing systems

Our apps work alongside the technology you already have in place, with an existing library of integrations to many major RMS and CAD systems, the flexibility to integrate to new third party systems, and support for iOS, Android and Windows platforms.

Delivered with professional services

Our team works with you at every stage to design, develop and deploy a solution that meets your exact needs. No matter the size of your force or the requirements of your projects, we tailor our platform to you - not the other way around.

Continuously updated and improved

We're always innovating and delivering software updates unobtrusively, so you can benefit from additional features and bug fixes in a timely manner.

Manage incidents autonomously from the field

Keep your radio channels free for emergencies, while still getting your officers the context they need to do their job. Your team can respond to incidents more quickly and efficiently than ever with real-time, in-depth information about unfolding events sent straight from your CAD to their phone, tablet or in-vehicle display.

Enable a faster, safer response

Officers can respond to and manage incidents as dispatched by your force's CAD - all from their phones, tablets or vehicles.

Deliver crucial information to officers, voicelessly

Free up radio channels for truly critical communications: dispatchers can send real-time notifications from your CAD straight to officers' devices.

Stay informed while en route

Officers can gain intuitive, voice-controlled access to important databases while on patrol via Apple CarPlay and Android Auto - no mobile data terminal required.

Use better data to make better decisions

The more information your officers have ahead of time, the more prepared they'll be if a situation escalates - whether they're first on-scene or providing backup. Now, it's easier than ever to get that operational information to the front line; dispatchers and officers alike can browse local and national systems from one screen.

Searching, made smart and simple

With unified, organised results from your local, national and international databases presented on a single screen, your officers can easily stay situationally aware - whether they're checking an ID or comparing a suspect's fingerprints.
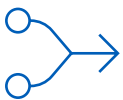
Go beyond keywords

Use your existing technology investments to make the search process easier for your officers and get the best results in the field. By integrating with ANPR cameras already installed in your fleet, your officers can get real-time hotlist alerts while they're on patrol, sent to their vehicle's dashboard. Alternatively, leverage fingerprint scanners and image comparison technology to identify uncooperative suspects.

Get more done on the go

Effectively manage your officers' workload throughout their shift, and reduce their trips back to the station, by enabling them to update operational databases and records from the front line. Validation and formatting options reduce errors and eliminate the effort associated with record capture, ensuring data is high-quality from the moment it enters your system.

Get the information that matters to you

Enable your force to capture the data that's relevant to you. Whether you're choosing pre-configured forms from our extensive library, or designing your own, our solution aligns completely with your narrative priorities.

Ensure data quality from the start

Problems with data are much more costly to fix when they're identified late in the process. Our platform uses validation to catch officers' mistakes at the start of the reporting workflow, while simultaneously minimising the effort associated with record capture; data from previous interactions is automatically copied, without requiring re-keying.

Enable officers to work autonomously from anywhere

Officers can draft records with limited or no internet connectivity; these drafts are stored locally and securely until connection is reestablished, at which point they can be validated and submitted.

Mobility is just the beginning

Our field response and reporting mobility platform can transform your force's key processes, saving you precious money and time. But when you combine these applications with other Motorola Solutions products - from our number plate recognition systems, to our body cameras, to our command center software - you multiply the power of your investment tenfold.

Because at Motorola Solutions, we build and connect safety and security technologies in a never-ending pursuit to strengthen safety everywhere. Individually, our solutions enable public safety agencies and enterprises to help protect people, property and places. Connected, they enable the collaboration that's critical for a proactive approach to safety and security.

Command
Center

Critical
Communications

Video
Security

Managed and
Support Services

> " This new streamlined way of working... is a real game-changer for us. Officers are now able to police more efficiently, confidently and proactively which ultimately means we can better serve the public, who also benefit from a greater police presence on the streets.
>
> Superintendent Martin Gallagher, Police Scotland

To learn more, visit:
www.motorolasolutions.com

MOTOROLA SOLUTIONS