

One-pager



Support services for vehicle repeaters

Efficiently install, program & support your Vehicle Repeater fleet

Vehicle Repeater (VR) performance is essential for effective mission-critical operation whether it's a DVR-LX™ or VRX1000. First Responders depend on their vehicle repeaters to be available and connected whether they are patrolling deep in a valley or fighting a building fire.

Managing the ever-increasing radio complexities is putting relentless pressure on in-house radio departments. Staying current as technology evolves – including hardware repair, on-site and remote technical support, software and firmware updates – are some of the key services that are needed for your mission-critical communication systems to work.

Maintaining your vehicle repeater is vital to keeping your radio fleet secure. Implementing a well-defined approach to servicing your vehicle repeaters from implementation to on-going operation can help optimize your fleet performance.



The solution

Service capabilities

Support Services

Our team of specialists offer expertise in troubleshooting and diagnosing operational and performance issues related to Vehicular Repeaters (VR) 7 a.m. to 7 p.m. CST (Monday through Friday, excluding US holidays). We offer support services through telephone consultation with skilled specialists who can diagnose and quickly resolve technical issues.

Installation Services

Motorola Solutions provides configuration and installation services for the Vehicular Repeater at the customer's preferred location. Our team follows a highly-vetted process to ensure a smooth installation process at your site as well as validation of infrastructure, subscriber configuration and verification of frequency plan alignment.

Programming Services

Not only will a Motorola Solutions Service Technician come to the customer's preferred location and install programming software – they will ensure connectivity has been established, backup the radio database, and establish code plug templates for each user group and radio type.

Warranty

To ensure your Repeater operates at its optimal level, a standard 1 year warranty is offered. Optional Essential warranty is available in 3, 5 or 7 year duration. For additional peace of mind, Optional Essential with accidental damage is available in 3, 5 or 7 year duration.

To learn more, visit: www.motorolasolutions.com



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Only available in US and Canada

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