ASTRO® (P25) AND DIMETRA™ (TETRA) SYSTEM UPDATE SERVICE

SYSTEM UPDATES AS A PLANNED OPERATING EXPENSE

A Lifecycle Management plan is essential to establish a predictable budget and to keep your system up-to-date and supporting the advanced capabilities you require. System Upgrade Agreement (SUA) provides a cost-effective method of future-proofing your investment and mitigating the risks of technology obsolescence.

LOW INITIAL CAPITAL OUTLAY

Flat Payment Schedule

Low Risk

No Finance Charges

System updates offer a fixed price model that includes regular system updates. This is the most cost- effective way to deliver updates to your system while safeguarding ongoing operations. Updates are carefully planned and coordinated to put your operational needs at the forefront to ensure continuity of service.

MOTOROLA SOLUTIONS

GET THE MOST OUT OF YOUR INVESTMENT WITH A SERVICE PACKAGE WITH SYSTEM UPDATE PLANNING

ONE NETWORK FOR TODAY AND FOR THE FUTURE

Why is it important to update your system?

- Provide availability at all times – unforeseen failures are resolved quickly, and system updates are optimized to ensure continuity of service.
- Provide a flat cost model for budget allocation and maintenance of the system.
- Ensure the latest available AntiVirus and OS patching protection is in place.

- Maintain the system so it can be expanded as required without unplanned costs.
- The result is a predictable and low-risk sustainment plan for your system.

FOCUS ON THE MISSION AND NOT THE TECHNOLOGY

By ensuring that the system is maintained to the highest standards possible, our service packages keep your system operating at optimal levels. This ensures that the mission remains the focus and not the technology.

Service packages with system updates takes the technology burden off your hands and frees you to focus on delivering the best services to your users. It delivers a cost- effective way of protecting your investment and ensures you can deliver on your operational commitments today and into the future.

CONTRACT COMMITMENT INCLUDES:

Core Refresh

HW & SW Refresh to bring customers current and keep them current in a cost effective program.

Station and Console Refresh

Provides Base Station and Dispatch Console refresh during course of the contract as needed.

RADIO NETWORK SOFTWARE UPDATES

- Motorola and 3rd-Party Configuration Changes.
- Latest System Software Updates.
- Latest Cybersecurity Updates.

ASSURANCE THAT HARDWARE CAN OPERATE LATEST SOFTWARE

- Servers and Workstations.
- LAN Switches and Routers.
- Firewalls and Security Appliances.
- Dispatch Console Site Equipment.
- RF Site Equipment.

PROFESSIONAL SERVICES

- Factory-certified Software.
- Maintenance and Integration Testing.
- End-to-End Upgrade Management.
- Version Change Management.
- Minimized Network Disruption.

USE **MYVIEW** PORTAL FROM ANY WEB-ENABLED DEVICE

Availability of MyView Portal is based on
geographic location.

- Service Delivery Information.
- Historical Reports.
- Asset Information.
- Security Update Status.
- Network Update Status.

Know more about our Services in motorolasolutions.com

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