



Seattle Harnesses Rave Alert for Internal Employee Notifications

The challenge

In the City of Seattle, Washington, Rave Alert isn't just used to notify the community about events or emergencies that may impact them. It's also used to communicate internally among teams.

A city like Seattle has a massive group of employees that need to be messaged for both emergencies and nonemergencies. For example, all employees would need to know if government offices citywide are closed due to inclement weather.

The solution

Rave Alert's internal group/list management capability lets each department manage its own users and templates. Department administrators can delegate alerting authority to sub-admins within their departments and limit these admins to specific user lists and templates. This capability gives each department within the City of Seattle full control of the Rave Alert system's internal use.



Customer

- Seattle, Washington has a population of 724,000 over 142 square miles.

Challenges Solved

- Employee Safety
- Mass Notification
- Safety & Protection

Solutions

- Rave Alert



“With Rave Alert, we have a powerful and versatile tool to keep everyone informed of emergencies or disruptions that may affect them. We selected Rave because we felt they were the best team to help us achieve all of our objectives for Seattle alerting. Rave Alert integrated well into our existing infrastructure and they were very easy to work with on addressing our needs.”

– Barb Graff
Director
Seattle Office Of Emergency Management

The result

Rave Alert’s easy-to-use structure means the entire Seattle team could complete training in a matter of hours. The simple implementation and simple structure helped Seattle’s team launch Rave Alert swiftly and smoothly.

To learn more, visit: www.motorolasolutions.com



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