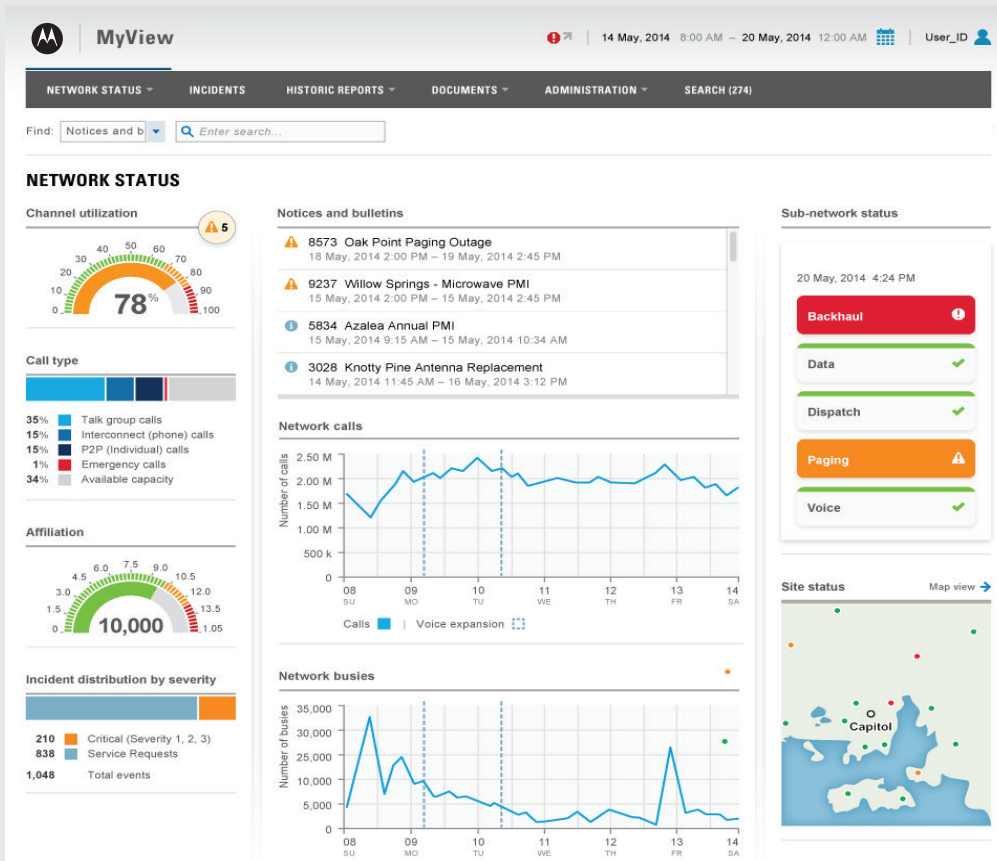




MANAGED SERVICES MYVIEW PORTAL

REAL-TIME VISIBILITY TO CRITICAL SYSTEM AND SERVICES INFORMATION



MyView Home Page provides graphical dashboards to gain a quick understanding of system performance at a high-level and easily drill down into further details.

Managing a mission-critical communications system is an increasingly complex and demanding undertaking, requiring skills and expertise that aren't always readily available in-house. Traditional performance management and troubleshooting processes may be less effective, network anomalies more persistent and even basic maintenance and repair can require a more advanced approach.

Motorola's Managed Services helps you cut through the confusion and minimize the complexity of operating a mission-critical communications system while allowing you to redirect resources to core tasks and objectives. As a Motorola Managed Services customer, you receive access to the MyView Portal, allowing you to maintain complete control and visibility of your network and the managed services you receive.

INSTANT ACCESS TO CRITICAL INFORMATION

MyView Portal is your connection to both current and historic system and services activity. With just a few clicks, you gain instant access to system performance, Service Level Agreement compliance, incident tickets and additional system configuration details.

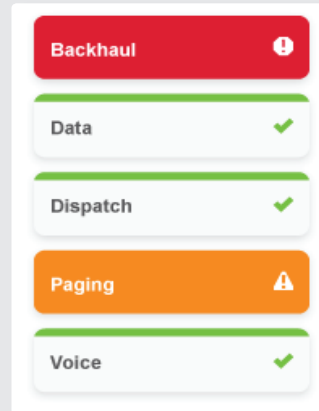
Data within the portal is aggregated from an industry-leading suite of tools used to proactively manage your system, available 24x7x365 from any web-enabled device. The information shown is a subset of what is displayed at Motorola's Network Operations Center (NOC) – so you know it's reliable and up-to-date.

Dashboards are configurable to your unique requirements, ensuring that the information is pertinent to your operations. Information can also be restricted based on user access permissions, therefore providing the right level of detail to the right people.

Integrated views include:

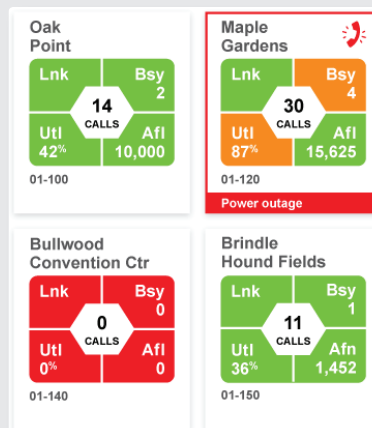
- **Overall Network Status:** A high-level view to the health and operation of your network, notices and bulletins and emergency alerts that may cause system issues or network traffic anomalies.
- **Subsystem Status:** Gain a quick understanding of the status of your subsystems and the specific sites that are impacting overall performance.
- **Site Status:** A view to the health of your sites and important performance data, such as link status, percentage of utilization and number of busies.
- **Real-Time Mapping Coverage:** Geographical view of your sites, their current status and predicted coverage based on real-time system performance to ensure you are well-informed of your system's availability.
- **Historic Reports:** Access to monthly reports and trends in Motorola's performance over time against Key Performance Indicators, ensuring clear accountability and transparency.
- **Incident Status:** View all tickets that are available for your system and detailed information on how Motorola is responding to each incident.
- **System Documents:** All of your system and services related documents are easily accessible, such as user guides, product bulletins and training materials.

SUBSYSTEM STATUS



Provides an overall view to the health and operation of your subsystems. The blocks are color-coded so you can easily understand whether each subsystem is operating properly, impaired or damaged.

SITE STATUS



View more detailed information on a specific site with clear visual cues for power outages, emergency calls and more.

CONSTANT VERIFICATION FOR PEACE OF MIND

Motorola's Managed Services allows you to offload operational risk, cost and management responsibilities for enhanced system performance and a sharper focus on your mission. We work with you to develop a solution that supports your specific needs both now and in the future.

And, with MyView Portal, you're able to maintain complete visibility and control over your network and the managed services you receive anytime, anywhere.

For further information about MyView Portal, contact your Motorola sales representative or visit www.motorolasolutions.com/managedservices